



Via Mobility Services
2855 N. 63rd Street | Boulder, Colorado 80301
www.viacolorado.org | 303.447.2848



A Participating Agency



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2014 ANNUAL REPORT TO THE COMMUNITY



Mobility for Life

Humble Beginnings

During its first year of service 35 years ago, the tiny organization called Special Transit was located in two rooms in the old County Butler building on Pearl Street in Boulder, where the Kinkos/FedEx store is now located. When the roof blew off, the handful of part-time office employees and drivers had to relocate. Another temporary location was found, and there, the vehicle maintenance program began in the dirt driveway outside, with one little coat closet to store tires.

The organization now known as Via was born in a time of inspiration and dreams.

The visionary advocates who worked diligently to found the organization surely

had a belief in an inclusive community for all, regardless of age or disability. And by manifesting their vision, others would be enabled to achieve their own dreams.



35 Years Later...

Today Via has more than 280 employees, over 150 vehicles, and we provide a wide range of transportation and mobility options in Boulder County and beyond. We've evolved to become the leader in mobility options in the county, serving as a one call resource for individuals and their families dealing with mobility challenges. And we faithfully advocate for a range of mobility options to be available so that all people have the opportunity to experience that essential human need for movement, inclusion and for feeling connected to something larger than themselves.

What a long way we've come.

We could not have done this without the collective efforts of many dedicated individuals willing to step up and provide leadership and contributions—whether through a more humble and loyal approach as many of our donors have shown, or by way of a more visible, lifelong commitment of service to the community. Each has exhibited an unwavering commitment to Via's promise of mobility for life. What motivates and binds them all is a profound appreciation for this place where we live and the recognition that the greatest fulfillment in life is realized by helping others and one's community.

In truth, we are a team, rowing together towards the sustaining vision of an inclusive community—one that provides the opportunity for everyone, regardless of age or disability, to live their dreams, have a sense of purpose and find their own unique place in the community.

We are all privileged to live here and all privileged to serve.



Via Management Staff

Lenna Kottke
Executive Director

Rich Burns
Director of Operations

Mary Cobb
Director of Communications

Robert D'Alessandro
Director of Customer and Community Services

Carolyn Jannsen
Director of Development

Patti Micklin
Director of Development (Jan-June)

Tonya Runnels
Director of Human Resources

Alex Salvo
IT Manager

Sandy Sisneros
Director of Finance



It's About Connection to the Community

"As I think about why I drive for Via, I keep coming back to the idea that this work is rewarding because it gives me the opportunity to be connected, and to give back to my community.

I think the key element at the core of the organization is the driver-client relationship. We provide a human touch. Clients are relieved when we show up—they feel safe and cared for. We make sure they get where they need to go.

We do so much more than just provide a ride! Clients are always telling me they couldn't live without Via."

—Via driver Mark Conlin

We envision a future where all people, regardless of age, health, disability, income or ethnicity have easy access to the mobility options they need to enhance their independence and quality of life.

Our Mission

Our mission is to promote independence and self-sufficiency for people with limited mobility by providing caring, customer-focused transportation options.

We provide a variety of specialized transportation and mobility options that improve the quality of life for older adults, individuals with disabilities, and others with limited mobility in the many communities we serve.

We believe...

- ▶ All people are entitled to live as independently as possible within their life circumstances.
- ▶ Freedom of movement is a basic human need in our society.
- ▶ Everybody counts, regardless of age, health, disability, income or ethnicity, and has a contribution to make to the community in which they live.

We are guided by values...

- ▶ Integrity in all our business dealings
- ▶ Respect for individuals
- ▶ Teamwork and positive problem-solving
- ▶ Caring—for our customers, for our community and for each other



Dear Friends,

There has been one laser-sharp focus directing the growth of Via over the past decades: promoting independence and self-sufficiency for people with limited mobility. The challenge of our mission has intensified as

the population of older adults and people with disabilities has dramatically increased and will continue to do so for the next 10-15 years as the Baby Boomer generation enters the decades of their 60s, 70s and 80s.

In 2013, we saw a dramatic increase in the number of people calling Via for assistance in meeting their mobility challenges. That trend continued this year. Each month, more than 125 individuals call Via for the first time compared to a monthly average of 70 new callers three years ago. We provided more driver-escorted trips for more people than ever before.

We developed new partnerships with organizations such as Veterans Helping Veterans Now and Senior Resource Services in Weld County to address the needs of mobility-challenged individuals who need transportation across county lines. We continued to downsize our fleet and transition to alternative fuels, while implementing new technologies to improve customer service and enhance our trip scheduling processes.

This increased need for services comes against a backdrop of constrained resources. The federal funding picture continues to be cloudy, as Congress has not been able to pass a long-term transportation bill since 2005 and the source of transportation revenues, the Highway Users Trust Fund, will run out of money

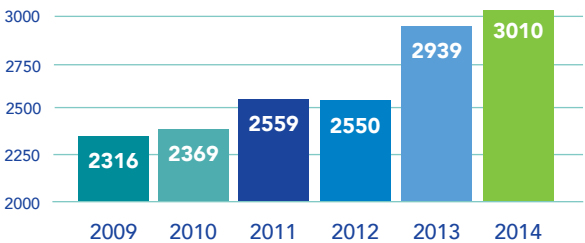
in July 2015. Local government funding has not fully recovered from the Great Recession of the late 2000s. We continue to count on the increased financial support of individuals, businesses and foundations who recognize that mobility is a basic human need and that we all benefit from the continued engagement of older adults and people with disabilities in the life of our communities.

I am fortunate to be able to work with a staff of dedicated individuals who approach these challenges with creativity, enthusiasm and commitment. Innovation, collaboration and partnerships will continue to characterize our approach to meeting the growing mobility needs of the population of individuals we were founded to serve 35 years ago.

Lenna Kottke

Lenna Kottke
Executive Director

Unduplicated Clients Served





Kitty, age 78

.....
RETIRED TEACHER. BOOK LOVER.
VOLUNTEER. TUTOR.
.....

“It is difficult to put into words what Via means to me. One thing I know for sure is that Via saved my life. Without Via, I would not have been able to get where I need to go for medical appointments and to stay connected in the community I love. The drivers are very friendly, warm and kind. I appreciate this very much. Without Via, I would never have been able to keep up the daily activities I need and enjoy every week. I cannot say thank you enough.”

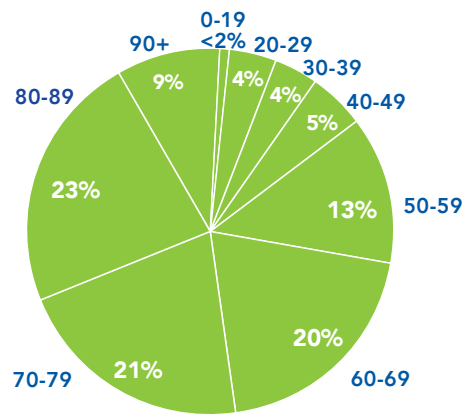
— Kitty

About our clients

Income

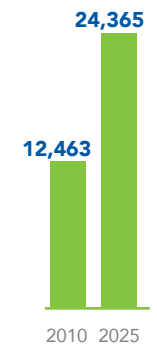
- 33%** lived at or below federal poverty level of \$11,770 annually for a family of one
- 56%** do not have the minimum income to meet The Elder Economic Security Index for Boulder County

Age



Population in service area

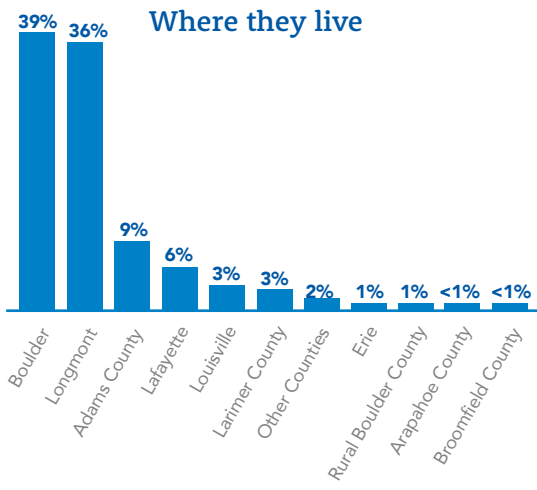
According to the 2010 Census, the population of older adults and people with disabilities in Via's service area is expected to grow 95% between 2010 and 2025.



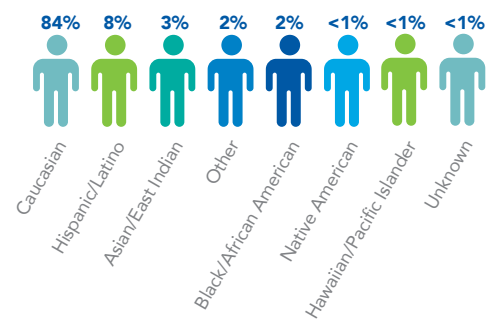
Disability Status

- 64%** lived with a disability or advanced frailty
- 15%** lived with a chronic disease or condition
- 21%** report no disability or chronic condition

Where they live



Ethnicity



Gender



AWARDS

April: Via's Travel Training program was recognized by the Transportation Research Board of the National Academies as one of the top seven programs nationally and was presented as a case study in best practices in the 2014 Transportation Cooperative Research Program Report sponsored by the FTA.

June: The Boulder Rotary Club recognized Executive Director Lenna Kottke as *Rotarian of the Year* in sincere appreciation and recognition of distinguished service, loyalty and devotion to the ideals of Rotary.

October: Denver Regional Mobility and Access Council (DRMAC) recognized Travel Training Program Coordinator Susan Unger as the *Transportation Advocate of the Year*.



Via Paratransit

The paratransit program provided a total of 145,709 trips.

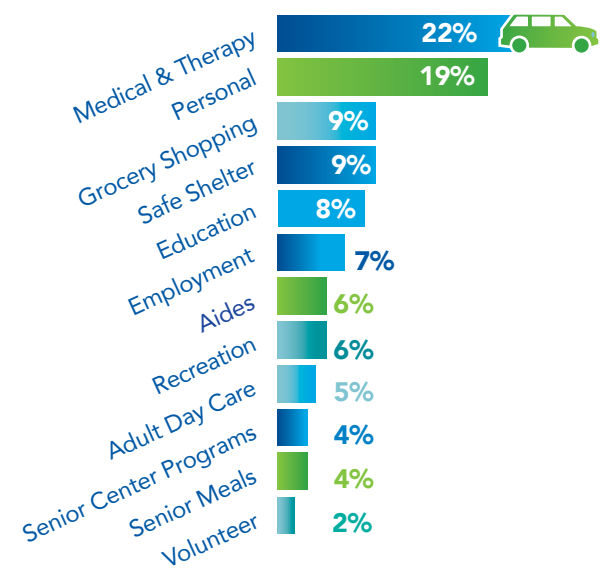
- 120,450 on-demand trips were provided.

- 2,729 unduplicated individuals were served.
- 12,179 trips were provided for individuals experiencing homelessness in order to secure safe shelter during the winter.
- 29,618 trips were provided for medical or therapy purposes.
- 17,063 trips were provided to ensure access to food and nutrition programs.
- The Climb, a transportation program serving the mountain communities of western Boulder County, provided 4,084 trips.
- Partnering with Boulder County, Via operated summer shuttles to improve access to rural open space areas; 8,996 trips were provided.
- 126,725 trips were provided in Boulder County.
- 40,202 trips were provided in the Longmont community.
- The Medical Mobility volunteer driver collaboration with Boulder County CareConnect provided 3,873 trips.
- The new collaboration with Veterans Helping Veterans Now provided 724 trips.
- The average cost per trip was \$28.34.
- 697,726 miles were traveled and 70,540 service hours were provided.
- 121,519 trip scheduling calls were completed in the Call Center.

IMPACT

The Program Outcome Measurement Evaluation proved that 95% of riders agreed or strongly agreed Via helps them to be more self-sufficient and 94% agreed or strongly agreed we help them to be more independent.

2014 Trips by Purpose





Cynda, age 19

.....
A TRAVEL TRAINING SUPERSTAR.
GOAL: INDEPENDENCE.
.....

“We want her to be independent and transportation is a huge part of being independent, but it is not easy to navigate the large regional fixed route system. Cynda’s successful participation in Via’s travel training program is part of Cynda’s growing up and my learning to let her go. Travel training has opened up a whole new world for her, and for us.”

— Cynda’s mom, Wayla



Travel Training Program

- 111 individuals were served in the comprehensive one-on-one mobility assessment and travel training program. Successful trainees used public transit for an average of 26 trips per month.
- 8 Seniors on the Move group travel training classes were conducted with 75 participants.
- 5 program replication consultations were provided to organizations nationwide interested in starting a travel training program.

IMPACT

The Program Outcomes Measurement Evaluations showed that on average: 68% of successful trainees agreed or strongly agreed that they felt more independent than before they received the training; 82% agreed or strongly agreed that they have more confidence in their ability to get to where they need to go; 94% agreed or strongly agreed that the training completely prepared them to use public transit.



Mobility Options and Individual Travel Planning

Via’s mobility specialists provide intake assessments, develop individual travel options plans that maximize the use of all transportation resources available to an individual, as well as provide information and referral based on individual travel needs.

- 1,713 individuals received new rider intake or information and referral services
- 662 mobility options/individual travel plans were developed.
- 6 Transportation 101 classes were conducted with 172 participants.

IMPACT

Two-month evaluations indicated that 86% of those responding agreed that their individual travel plans helped them to get where they needed to go.

Safety is Our Highest Priority

The safety of our passengers, drivers and the public continues to be our highest priority.

- Drivers in the four divisions drove a total of 3,921,068 miles and completed the year averaging 0.68 preventable accidents per 100,000 miles driven.
- 122 drivers completed the year without a single safety infraction or preventable accident.

OUR STANDARD | Definition of an accident: Any time a vehicle comes in contact with anything other than the tires touching the ground resulting in property damage or injuries of any amount.



A total of 3,010 unduplicated individuals were served in the paratransit, travel training and mobility options programs.

Via’s paratransit program provided a total of 145,709 one way trips.

The financial year ended with a 2.8 percent margin of operating revenue over expenses.

The HOP, Call-n-Ride and Access-a-Ride contract services provided 1,143,975 passenger trips.

Via achieved a safety record of 0.68 preventable accidents per 100,000 miles driven.



SIGNIFICANT ACHIEVEMENTS

Social Enterprise Business Model

The quest for sustainability and new sources of revenue has led many nonprofits to consider social enterprise, generally defined as mission-related businesses that have promise for producing income directly benefiting the nonprofit’s clients or enhancing its ability to fulfill its mission. The social enterprise business model challenges nonprofits to think in a more precise business frame of mind—but one that includes commitment to the nonprofit’s mission and purpose.

Via has operated as a social enterprise business model for 20 years. The profits from the HOP, Access-a-Ride and Call-n-Ride contracts enhance our mission services, reinforce our commitment to the communities we serve and help to make our vision a reality.



The HOP

Total Passenger Trips 865,292

The HOP is the heart of Boulder’s Community Transit Network. The HOP is a high frequency circulator shuttle connecting the primary retail, social and educational centers in the city of Boulder, including the University of Colorado. The HOP is a fully funded contract with the City of Boulder, CU-Boulder and RTD. The HOP also had a birthday - 20 years of serving the Boulder community.



Access-a-Ride

Access-a-Ride

Total Passenger Trips 125,729

Access-a-Ride is an on-demand paratransit program mandated by the Americans with Disabilities Act (ADA) and is provided throughout RTD’s (Regional Transportation District) fixed route service area. Riders on Access-a-Ride must be certified as having a disability that prohibits them from using the fixed route system. As the regional public transit provider, RTD is legally responsible to fund and ensure this service is available to eligible individuals.



Call-n-Ride

Call-n-Ride

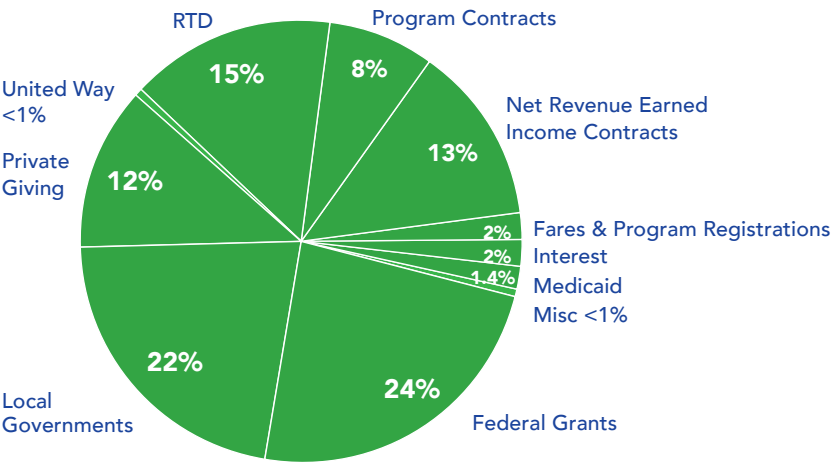
Total Passenger Trips 152,954

Call-n-Ride is a hybrid demand-responsive service established to serve residents living in specific communities where fixed routes are generally not cost effective. Designed to connect people to the RTD Park-n-Rides during peak hours, the service is open to anyone living or working within the defined geographic area for general transportation purposes. Via provides Call-n-Ride services in seven metro-Denver communities. This is a fully funded contract with RTD.

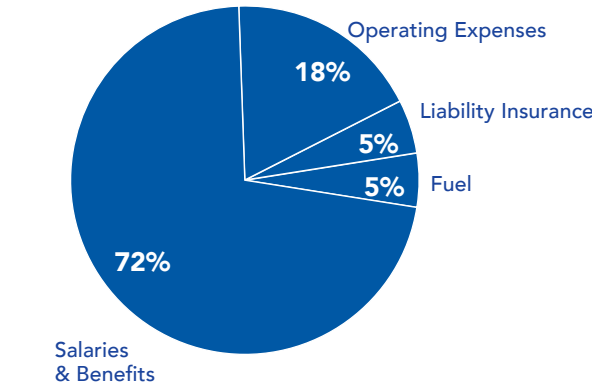
How We Support Our Mission Services

Paratransit, Travel Training & Mobility Options Programs

2014 Mission Services Revenue Categories



2014 Mission Services Expense Categories



Mission Services

| | |
|--------------------------------------|-------------|
| Revenue: | \$3,911,134 |
| Expenses: | \$4,513,527 |
| Paratransit Program | \$4,123,342 |
| Travel Training and Mobility Options | \$390,185 |
| NET OPERATING LOSS | (\$602,393) |

Earned Income Contracts

| | |
|-----------------------------------|--------------|
| (HOP, Access-a-Ride, Call-n-Ride) | |
| Revenue: | \$11,510,961 |
| Expenses: | \$10,474,506 |
| NET REVENUE: | \$1,036,455 |

| | |
|---|--------------|
| TOTAL AGENCY OPERATING REVENUE | \$15,422,095 |
| TOTAL AGENCY OPERATING EXPENSES (excludes depreciation) | \$14,988,033 |
| NET AGENCY OPERATING INCOME | \$434,062 |



Via Mobility Services Statement of Financial Position

December 31, 2014 and 2013

| Assets | 2014 | 2013 | Liabilities & Net Assets | 2014 | 2013 |
|--|---------------------|---------------------|---|---------------------|---------------------|
| Current assets: | | | Current & total liabilities: | | |
| Cash & cash equivalents | \$2,658,555 | \$1,883,060 | Accounts payable, trade | \$264,683 | \$297,031 |
| Accounts receivable: | | | Accrued payroll and vacation | 888,675 | 801,357 |
| Trade | 1,832,580 | 2,394,555 | Payroll taxes & related liabilities | 43,340 | 18,459 |
| Other | 140,526 | 77,300 | Unearned income | 96,170 | 132,846 |
| Pledges receivable | — | 3,515 | TOTAL LIABILITIES | \$1,292,868 | \$1,249,693 |
| Deposits | 11,972 | 10,388 | | | |
| Prepaid expenses & other | 254,173 | 260,505 | Net assets: | | |
| TOTAL CURRENT ASSETS | \$4,897,806 | \$4,629,323 | Unrestricted: | | |
| Investments limited as to use | 1,235,866 | 1,206,169 | Operating | 5,936,924 | 5,634,031 |
| | | | Net investment in property & equipment | 11,839,110 | 12,476,316 |
| Property & equipment, at cost: | | | Board designated | 1,103,758 | 1,071,272 |
| Facility | 7,988,020 | 7,988,020 | TOTAL UNRESTRICTED | \$18,879,792 | \$19,181,619 |
| Land | 2,501,137 | 2,501,137 | Temporarily restricted | 140,122 | 55,273 |
| Maintenance equipment | 421,096 | 401,779 | Permanently restricted | 132,108 | 134,897 |
| Office furniture & equipment | 1,468,261 | 1,352,434 | TOTAL NET ASSETS | \$19,152,022 | \$19,371,789 |
| Vehicles | 5,813,987 | 5,705,142 | | | |
| SUBTOTAL | 18,192,501 | 17,948,512 | TOTAL LIABILITIES & NET ASSETS | \$20,444,890 | \$20,621,482 |
| Accumulated depreciation | 6,353,391 | 5,472,196 | | | |
| TOTAL PROPERTY & EQUIPMENT, NET | \$11,839,110 | \$12,476,316 | | | |
| Other assets: | | | | | |
| Inventory | 214,778 | 117,986 | | | |
| Investments | 2,257,330 | 2,191,688 | | | |
| TOTAL OTHER ASSETS | \$2,472,108 | \$2,309,674 | | | |
| TOTAL ASSETS | \$20,444,890 | \$20,621,482 | | | |



2014 Financial Highlights

Net Income

The Board of Directors charges staff to manage the organizational annual budget to realize a two percent margin of organizational revenue over expenses. In 2014, this margin was 2.8 percent. Income over expenses is used to invest in the organization as well as to maintain required operating, facilities and vehicle reserves.

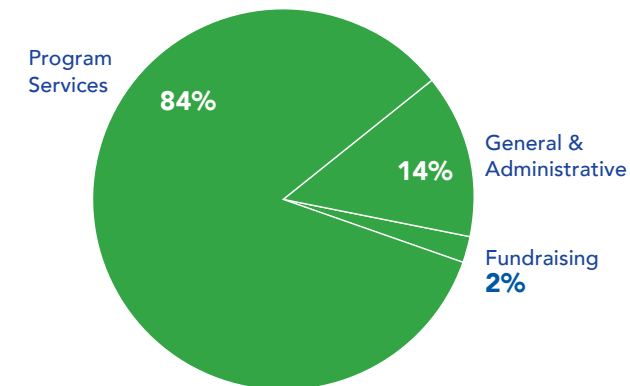
Capital Campaign Pledges

The *Ride of Your Life* Capital Campaign received pledges totaling \$3,124,531. The final \$1,000 of uncollectible pledges was written off for a total of \$1,900 in uncollectible pledges.

Fundraising Expenses

Fundraising expenses reflected in the financial statements include salary expenses for employees who share other functional responsibilities outside of fundraising activities including communications, media and government relations, graphic design and website administration. Fundraising expenses also include other supporting expenses for the communications and development departments that are not necessarily associated with outright fundraising efforts.

2014 Mission Services Expense Categories



STRATEGIC GOALS

1

Be the leader in mobility options in Boulder County for older adults and those with disabilities.

2

Support environmental sustainability by taking meaningful steps to reduce our carbon emissions and minimize our contribution to climate change.

3

Be financially sustainable to meet current and future needs.

4

Be a resource in the region for mobility options and transportation services.

Annual Fund Gifts

INDIVIDUALS

John Aaldering
Liz and Dave Abbott
Lois Abbott
Nathaniel Abbott
Joan and Paul Acker
Paul Acosta
Mark and Polly Addison
Kathleen Ahl
Randall and Susan Ahlberg
Irene Ahrens
Dolores Albrighton
Vera Albritton
Doris Alexander
Laura Alexander
Dana and Dagmar Alford
Cynthia Allison
Renate Alpert
Judith Altstadt
Penelope Amabile
Audrey and Robert Ambler
Andy and Annette Anderson
Craig and Judith Anderson
Daniel Anderson
Mariette Anderson
George and Pam Angel
Pat Angell
Anonymous (32)
Karl Anuta
Margaret Archibald
Alex and Nancy Ariniello
Linda Arko
Charles Arnold
Tom Aron
Sandra Aschert
Patrick Ashburn
Dennis Atwood
Elizabeth Averbeck
Brenda and Bobby Avery
Thomas Ayres
Kaye Bache-Snyder
and Howard Snyder
Nancy J. Bachus
Christopher Baker
Gwendolyn Ball
Charlene Balsinger
Mary and Jay Balzer
Betty P. Bangs
Effie and Lloyd Banta
Robert M. Banta
Paula Bara
Donna Barela

John W. Barnett and
Diana F. Lopez Barnett
Steven and Lynne Barnett
Linda Barr
Louise and Charles Barth
Debra Baskett
Heather Beadle
Ann Beasley
Arlene Beaty
Beryl Beauchamp
Mildred Beavers
David Becher
Ingrid and Harold Becher
Phyllis Bechtol
Bradford and Peg Beeler
Sara J. Beery
Beth Beeson
Karen T. Bell
Doris Bennitt
William and Jeanne Bensema
Lee Bentley
Dana and Dagmar Alford
Cynthia Allison
Renate Alpert
Judith Altstadt
Penelope Amabile
Audrey and Robert Ambler
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Betty P. Bangs
Effie and Lloyd Banta
Robert M. Banta
Paula Bara
Donna Barela

Toni and Dan Brennand
Kurt Breslaw
Joan Brett
Diane and John Brigggle
David and Mary Brighton
Charles and Debra Brindis
Janine Brittin
Robert and Madeline Brockish
Andria Bronsten
Claudia Brown
Don and Karen Brown
Stanley Brown
Stanley Brown
Helen and Paul Browne
Teresa and Gerardo Brucker
Harold, Sherry and Annie Bruff
Frank and Shelly Bruno
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Doris Bennitt
William and Jeanne Bensema
Lee Bentley
Gary D. Berg
Katherine Bernhardt
Wilmar and Lorna Bernthal
Nancy and William Berry
Ann Berry
James Berryhill
Ray Bertrand
Nancy Betancourt
Helen and Gregory Beylkin
Kreighton Bieger
Nancy Bigelow
Rosemary Billings
June Bills
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Dale Binkley
Suzanne and Peter Birkeland
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Harriet and Willard Bissell
Lisa Bitzer
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Timothy and Mary Black
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Marie and Howard Blaney
Carlene Blessinger
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Anne Bliss
Jessma Blockwick
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Patricia Chamberlain
Barb Borg
Loretta Bourland
Sandy and Sally Bracken
David Brandon
Catherine and Stephen Breeding
Janet Brennan

Carol and Tom Ciaglo
Roger and Norma Cichorz
Andrew Clark
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George and Anna Bell Clements
Kenneth E. Cline and
Rebecca Cooper
Mary Cobb
Richard Coble
Bill and Sara-Jane Cohen
Gayle and Bob Collins
James and Claudia Colwell
Diane Compton
Chris and Cathy Conery
Susan Connelly
William and Sherry Conner
Genevieve and Michael Connors
Shirley and Tom Conquest
David Cook
Max and Barbara Coppom
Sue Corbett
William and Rita Corn
Stacy and Paul Cornay
Christine and David Correa
Joan and Francis Costello
John Costello
Doris Cramblit
Eva L. Crolius
Edward Crothers
George W. Curtis
Carolyn Cutler
Robert D'Alessandro
Rosemarie Daehn
Laurence Danielson
Elaine and Lee Davidson
Maria G. Davila
Kenneth and Betsy Davis
Alma Dawson
David and Karen Dawson
Nancy Dawson
Mary and Tom Deary
Danny and Helen Deaver
Susan Debord
Diana and Joseph DeBrohun
Julia Dees
Astrik Deirmendjian
Carol Delker
Mark and Kati Detsky
Dana Flitcraft and Robert Zegarelli
Marilyn DeYoung
Judith Diaz
Margaret and Randolph Didomenico
Linda and Don Diebert
April Dix
Judy and Scott Dixon
Ronald Dobbins
Lois Dobbs
Robert Dobransky

Barbara Dolder
Caroline and Preston Douglas
Jeffrey Dreyfuss
Betty Ann Duane
Fran Dugan
Cryshell and Marlene Duncan
Hugh and Nilda Dunlap
Roxane and David Dupuis
Renee Durland
Dixie and Al Dworak
Carol Dwyer
Jennifer Eakins
Violet Ebeid
Sandra and Andrew Edmondson
James and Marilyn Edsall
Elizabeth and Carson Edwards
Johanna Egan
Jennie and James Elliott
David Ellison
Clara Emerich
Shelley Emerick
Linda and Lawrence Emsing
Marian Engel
Carol England
William and Judy Erling
Frances Evans
John Evans
Eugene and Lutgarde Fabiano
Patricia Fagler
David and Deborah Fahey
Christine Falb
Claudia and John Falvey
Mary Ann and John Farrington
Mary Faulkner
Kim and David Felton
Cecil Fenio
Diane Ferguson
Karlene H. Ferguson
David and Karen Dawson
Nancy Dawson
Mary and Tom Deary
Danny and Helen Deaver
Susan Debord
Diana and Joseph DeBrohun
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Lois Dobbs
Robert Dobransky

Charles Freedman and Mary King
Margie Freedman
Fredric and Carolyn Freeman
Robert Fremgen
Donald Frey
Brent and Jackie Friesth
Mr. Andy Fritz

Helen Greschler
Scott Gresser
Carol Grever
Joanne Grillo
Janet Guidici
Shandelee Gumucio
Norman Gunderson

Carl and Judy Herbet
Phyllis Herman
Rebecca and Thomas Herman
Norris and Teri Hermismeyer
Marianela Hernandez
Betty Herring
Alex and Nancy Herzog

Sam and Carolyn Johnson
Betti and Dennis Jones
Eileen Jonikas
Marisa Jordan
Nanette and Blake Jordan
Louise Jouard
Linda Jourgensen and David Taylor

Michael and Marianne Kellogg
William and Ann Kellogg
Alan and Joanne Kelly
Beth Kelsic
Fred Kemmerling
Myrna Kemplinger
Randall and Rachael Kester

First Presbyterian Church of Boulder is Via's longest organizational donor giving nearly \$60,000 over the last 22 years.



Richard and Judy Fritz
Stephen T. Fuller and Cynthia Unger
Marilyn Furman
Irma Galusha and Robert Harrington
Marie and Ken Gambon
Mary C. Garcia
Tess Gardetto
Edward and Betty Gardner
Ann Garstang
Shirley Garvin
John and Marilyn Gary
David Gates
Ron and Deborah Geary
Steven and Susan Gebert
Rachel and David Gehr
Margaret Gelatt
Rosaline Gerhardt
Carol Gerlitz
George and Linda Gerstle
Theresa Gerung
John Gibert
Thomas Giddings
Priscilla Gifford
Daniel Gill
Burton and Mona Gillan
John Glenn
Dr. Melvyn Golden
Michael and Anita Gonzales
Miriam and J. A. Goodman
Jean Gore
Harry E. Goresline
Roger and Susan Gossard
Bonnie Gracia
Eleanor Gradziel
Marcelee Gralapp
Gustavo and Susan Grampp
Geary and Jan Grantham
Robert B. Grau
Jack Gravlee
Frances Green
Menucha Greenberg
Jane W. Greenfield
and James Pettit

Frank O. Gunter
Robert Guokas
Roger and Judith Guzman
Calla Haack
Edward Hall
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I'm proud of the increasingly important role Via plays in our community. As a supporter or donor, you too should take pride in how Via continues to innovate and set the standard as a nationally recognized leader in mobility services.

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